



Accessibility Statement for the ca-autobank.com website for Private Individuals pursuant to Article 3, paragraph 1-bis of Law No. 4 of 9 January 2004

CA Auto Bank S.p.A. Single-member company
Corso Orbassano n. 367, 10137 Turin Share
Capital Euro 700,000,000 fully paid
[upwww.ca-autobank.com](http://www.ca-autobank.com)

R.I. Turin Office No. 08349560014 Tax Code
and VAT No. 08349560014 Registered in the
Banking Register No. 5764 Parent Company
of the CA Auto Bank Banking Group

Registered in the Register of
Banking Groups, ABI Code
3445. Registered in the Single
Register of Insurance
Intermediaries (RUI) no.
D000164561.
Management and
Coordination pursuant to
Art. 2497 of the Italian Civil
Code CA Consumer
Finance S.A.



General index

Compliance status	3
Content not accessible	3
Methodology	5
Drafting the accessibility statement	5
Feedback and contact information	6
How to send reports to AgID	6
About the site	6
Property information	6



CA Auto Bank S.P.A. is committed to making its website accessible, in compliance with Law No. 4 of 9 January 2004.

This accessibility statement applies to the site [CA Autobank Corporate Site](#).

Compliance status

Partially compliant

This website is partially compliant with the requirements set out in Appendix A of the UNI CEI EN 301549 standard (which defines accessibility standards for ICT products and services in accordance with the principles of the above-mentioned law) due to the cases of non-compliance listed below.

To further enhance digital inclusion, an interactive accessibility widget has been integrated across this website. This tool enables users to customize their browsing experience in real time (adjusting font size, contrast, and navigation controls) to better suit their individual needs. Digital accessibility is an ongoing commitment, and we actively work to ensure that new web content and digital features are aligned with applicable accessibility legislation and WCAG standards.

Content not accessible

The contents listed below are not accessible for the following reasons.

- failure to comply with Law 9 January 2004, no. 4.

WCAG 2.2	UNI EN 301549	Motivation
1.2.3	9.1.2.3	Audio Description or Alternative Media (Pre-recorded): Videos are not made accessible using the alternative techniques recommended by the guidelines.
1.2.5	9.1.2.5	Audio description (pre-recorded): Videos are not made accessible using the alternative techniques recommended by the guidelines.
1.3.1	9.1.3.1	Information and correlations: On some pages, the header sequence is incomplete or missing; some data tables lack attributes that are useful for correlating headers and table information.
1.4.5	9.1.4.5	Text images: The website contains some informational images containing text.
1.4.11	9.1.4.11	Contrast in non-text content: Embedded subtitles in videos do not meet the minimum contrast criterion.
2.4.5	9.2.4.5	Different modes: The content is not accessible with a sufficient number of alternative navigation modes.
3.1.2	9.3.1.2	Language Parts: Some labels managed by the CMS may not be correctly translated into the different languages in which the site is available.

Methodology

The accessibility assessment focused on the website's main flows, analyzing the most relevant pages, key features, and related services. Specifically, the assessment verified the compliance of sample pages and individual pages with the Level AA (double A) requirements of the [Web Content Accessibility Guidelines \(WCAG\) 2.2 del W3C](#).

The evaluation did not take into account the PDF documents downloadable from the website.

In conducting the test, the pages were examined using the following search engines:

- Google Chrome Desktop
- Google Chrome Android (Samsung Galaxy S23)
- Firefox Desktop
- Safari per MacOS
- Safari per iOS (Iphone 12 Pro)
- NVDA Screen Reader in combination with Firefox Desktop.

Where the verification used semi-automatic validation tools, the following were used:

- Color-pair Contrast Testing
- Web Developer Toolbar
- Visual Aria
- W3C HTML validator
- Google Lighthouse (tool built into Google Chrome)
- Mauve++

Drafting the accessibility statement

This statement was prepared on October 01, 2026.

The assessment was conducted by a third party using objective and subjective analyses (see Article 3, paragraph 1, of Commission Implementing Decision (EU) 2018/1523). The company is committed to reviewing the accessibility statement annually, in accordance with Law No. 4 of 9 January 2004.



Feedback and contact information

Any accessibility related reports can be sent via email to customer.care@ca-autobank.com. The report must include the URL of the website or the name of the app to which it refers. CA Auto Bank undertakes to respond to reports within 30 days of receiving them.

How to send reports to AgID

In the event of an unsatisfactory response or no response within thirty days of notification or request, the interested party may submit a report to AgID, via certified email, to the following address: protocollo@pec.agid.gov.it

About the site

- Website publication date: 04/04/2023
- Usability tests have been performed: no
- CMS used for the website: Wordpress

Property information

- Number of employees with disabilities in the HQ company: 16
 - Number of workstations for employees with disabilities: 16
-